

## Repair Request Form

Full Name:
Address (for device return):
Email:
Telephone:
Date:

### Device

Make:
Model:
Colour:
IMEI:
Network:

### Fault Details

Please be as descriptive as possible


Please remove SIM card and any memory cards before posting as we do not accept liability for cards sent in error. Please use suitable packaging to ensure no damage occurs to the equipment in transit, **and postage insurance is strongly recommended**. No responsibility will be taken for devices arriving in any other condition than that stated above.

Pop this form in your parcel and post to:

ID Repairs  
46 Cottesmore Road  
Hessle  
East Riding of Yorkshire  
HU139JQ  
IDrepairs@workmail.com  
07392298720

I declare that the above information is correct, and any fault arising from information above being incorrect will not be the responsibility of ID Repairs:

Sign: \_\_\_\_\_

I have read and agree to the terms and conditions:

Sign: \_\_\_\_\_

### Terms & Conditions

All estimates will be given free of charge. **ID Repairs** cannot be held responsible for any other fault that occurs when a device has been sent in for repair or estimate when fluid or physical damage has been diagnosed. I understand I am responsible for my device until it is received by **ID Repairs**. Devices will not be posted back until payment in full has been received. **A fee of £9 is required** for the devices return carriage.

I understand that **ID Repairs** cannot be held responsible for loss of any data stored on my device that is not backed up by me.